

WHAT IS YOUR CORPORATE CLIENT'S MOST VALUABLE ASSET?



Primary residence?



Retirement assets?



Investment portfolio?



Collectibles?



Savings for future generations?



Children's 529 plans?



THE MOST COMMONLY OVERLOOKED ASSET

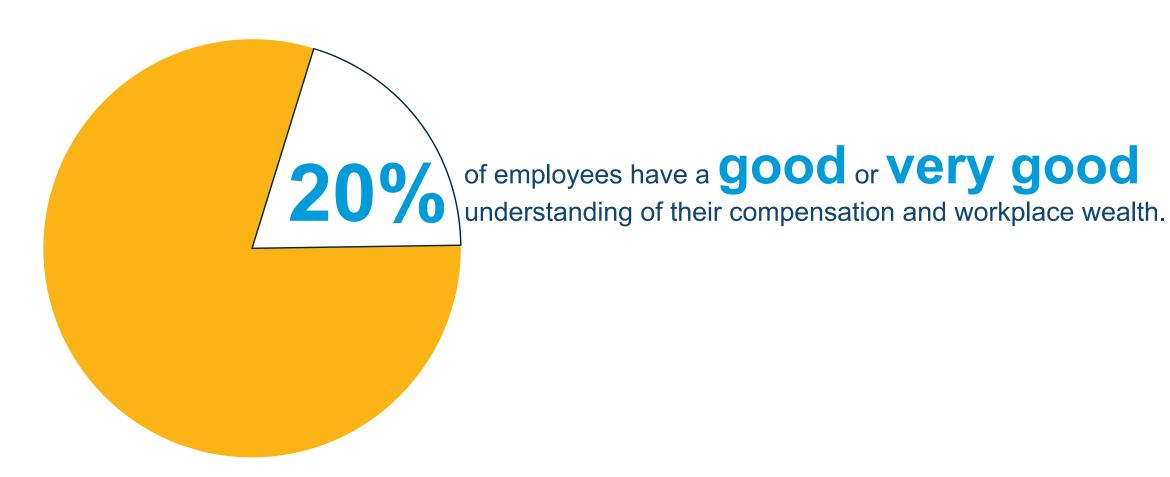


Compensation





EMPLOYEES NEED HELP



Source: International Foundation of Employee Benefit Plans, Benefit Communication Survey Results as of February 2016. For broker/dealer and plan sponsor use only. It has not been filed with FINRA and may not be shown, quoted to, or used with, members of the general public.



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Data shows that few employees (20%) understand their compensation plan. Do you think that finding is:

- Pessimistic it's not that bad
- Accurate about right
- Optimistic it's even worse

YOUR COMPETITION: FINANCIAL WELLNESS AT WORK PROGRAMS

- Mid- to large-size companies are putting financial wellness programs in place
- Their goal is to better educate their employees on their workplace compensation and increase their financial planning knowledge
- These services were traditionally focused on the C-suite, but are expanding to include all employees

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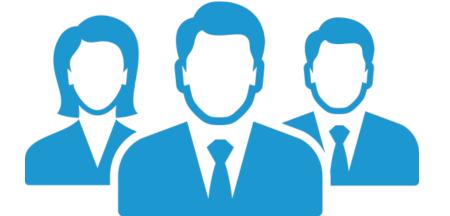


I'm nervous that someone will ask a question about their compensation I don't understand, and I'll look bad

I don't want to be seen as self-serving

I don't get paid for that. How can I get compensated for discussing compensation?

I don't want a review of their workplace compensation to dilute my discussion around investments



I don't really know enough about compensation plans to be helpful beyond investments

I don't know how to talk about executive compensation in a goals-based financial discussion

My clients don't want to talk about their compensation

I don't know what to do with the compensation information once I have it





AGENDA

Who's your target client?

How can you win in a crowded market?

What are your next steps?



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Who's your target client?



Employees at various levels







Highly compensated employees





Source: U.S. Bureau of Labor Statistics, 2018 career outlook





Highly compensated employees



Sales and operations professionals

Your target corporate client may not scream "corporate":
Professional, scientific and technical services industries have the highest percentage of telecommuters relative to their share of the workforce.



Source: *The 2017 State of Telecommuting in the U.S. Employee Workforce,* published by FlexJobs and Global Workplace Analytics using U.S. Bureau of Labor data

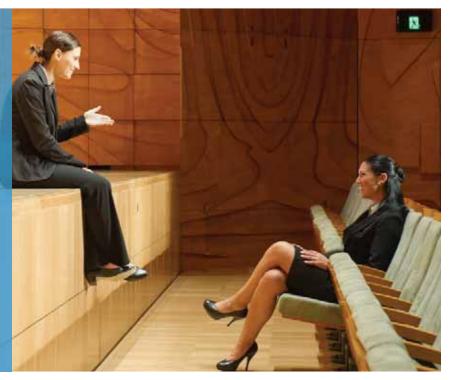




Highly compensated employees

Accountants, HR and marketing professionals

The heads of these functions often report directly to the CEO, and have many direct reports who are highly skilled and paid. Dissimilar to many other roles, over 70% of HR managers and more than 60% of accountants are female.





Source: U.S. Bureau of Labor Statistics, Women in the Workforce: A Chartbook, as of 2017





Executives

Myth

Executives consider themselves too sophisticated for financial advisors and self-direct their investments.

Truth

Only 20% of C-suite executives self-direct their accounts, whereas 31% of other HNW households (including business owners) self-direct their investments.

Source: Spectrem Group, How to Serve the C-Suite, 2016.



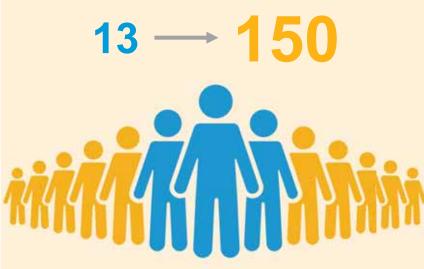
OPPORTUNITY:

Case study: pension plan de-risking



13 clients worked for a large telecommunications company





13 clients invited their coworkers, and over 150 people attended the advisor-led event



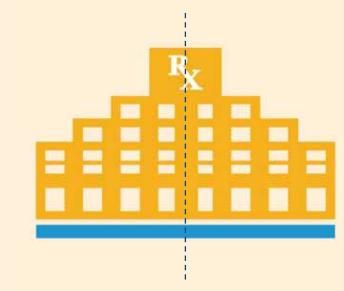


OPPORTUNITY:

Case study: company restructuring



A financial advisor had a client who was a divisional sales leader at a large pharmaceutical company



The large pharmaceutical company announced plans to divide into two units



The client asked the advisor to attend several regional meetings with his direct reports. The advisor acquired five new clients in a year





Do you have any clients this year who faced job changes, company merger/restructure, or pension de-risking?

Yes

No

How can you win in a crowded market?





Beat the competitors

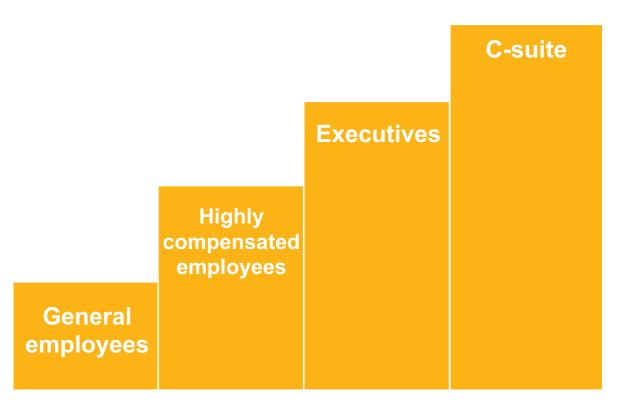
Sit on the same side of the table as your client.







Learn more about workplace wealth benefits



Unqualified plan Qualified plan

SERP (supplemental executive retirement plan)

Deferred comp plan

Mirror plan

Supplemental plan

Defined benefit

Defined contribution

Stock compensation plan

PSU (performance stock unit)

SAR (Stock appreciation right)

NQSO (non-qualified stock option)

RSU (restricted stock unit)





Deferred compensation example: plan taxable income in advance

Client concern

Employees with deferred compensation benefits will experience a taxable event when they receive the benefit distribution.

Strategy

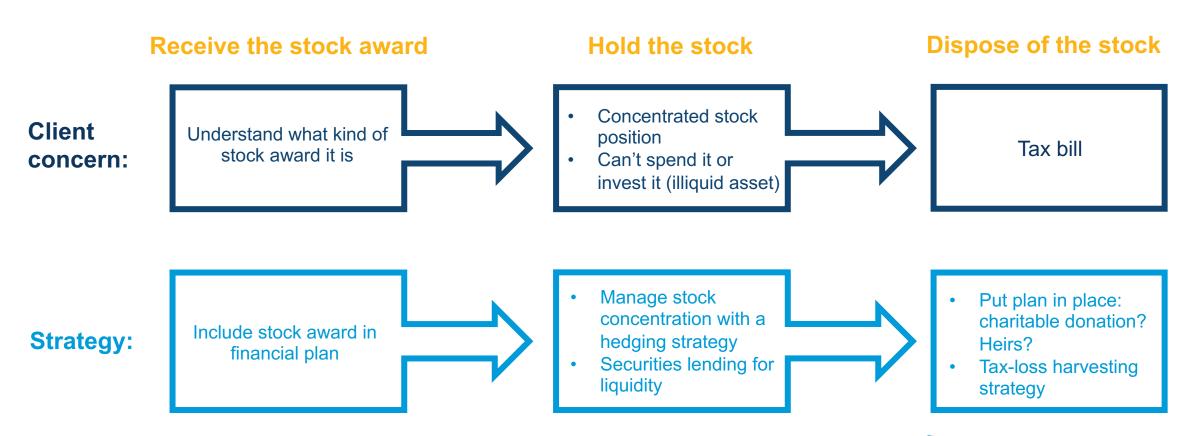
Some deferred compensation plans are flexible and allow you to plan the distributions, and defer distribution to build more wealth.

Advisor opportunity

By understanding the flexibility of the retirement plan, you can set up a distribution plan in advance to help mitigate taxes.



Stock compensation example: get ahead of it



COLUMBIA THREADNEEDLE INVESTMENTS

How familiar are you with these workplace wealth benefits?

- Very familiar
- Somewhat familiar
- Unfamiliar

Get your clients to talk about compensation

Remember

- The client's story is more important than your story.
- When you encourage the client to tell their story, they'll be able to tell you how you can help them.
- When the client shares their story, they begin to trust you more.

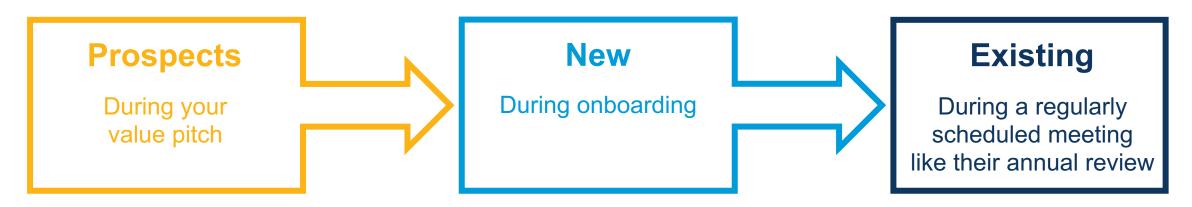
Ask good questions

- Ask open-ended questions.
- Ask story-leading questions.
- The best type of question? A followup question.



Make it a routine

Know the best time to begin compensation discussions with your clients









Follow a process

Compensation review process

| 1 | Initiate a conversation on workplace wealth with your clients |
|---|--|
| 2 | Begin to collect information |
| 3 | Help your client get additional information from their HR department |
| 4 | Review the information and send it to Columbia Threadneedle for additional support |
| 5 | Prepare for your client meeting |
| 6 | Present the analysis |
| 7 | Finalize the analysis, document and implement. |



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What are your next steps?



WHAT ARE YOUR NEXT STEPS?

Learn, talk, repeat

Invite us to do a meeting or webinar to dive deeper into the topic. We'll Learn discuss practical strategies you can use with your clients. Talk to Engage your clients by discussing compensation early. your clients Repeat Make this part of your regular process with new and existing clients.



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IN SUMMARY

- Employees have a significant asset that is often overlooked and not included in a financial plan: their compensation.
- Many corporate executives and highly compensated employees are being underserved, and they want guidance from a financial advisor. If you don't begin to have these discussions with them, someone else will.
- You need to establish a simple client engagement process that makes sense for both you and your clients.
- To start the conversation, you need to be able to ask the right questions and familiarize yourself with compensation vernacular and concepts.



Questions?





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