DECISION ECONOMICS

A behaviorally informed framework for investment decision-making

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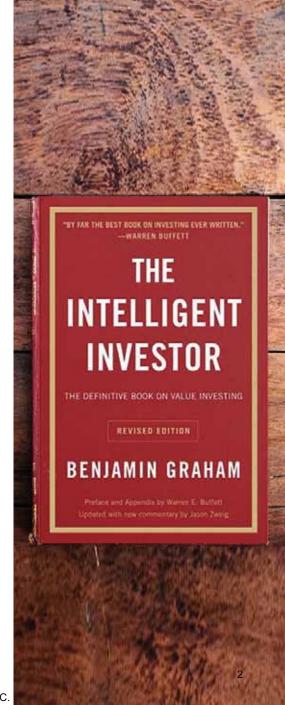


Is your process definable, defendable, and *repeatable*?

People tend to make decisions based on preferences, not probabilities

To invest successfully over a lifetime does not require a stratospheric IQ, unusual business insights, or inside information. What's needed is a sound intellectual framework for making decisions and the ability to keep emotions from corroding that framework.

–Warren Buffett,Preface to *The Intelligent Investor*



Decision traps

Trial and error

Issue: low conviction in process leads to "trial and error" implementation



Information overload

Issue: information sources distract more than inform



Pattern-seeking

Issue: inattention to market cycles can lead to performance chasing



Lazy thinking

Issue: individual and group biases lead to fast and 'lazy thinking'



Recall

Issue: poor recall leads to a focus on 'score carding'



Best practices

Be grounded

Create an investment "philosophy" statement



Be focused

Build a market dashboard to separate "signals" from "noise"



Be disciplined

Apply base rates to identify attractive entry points



Be skeptical

Employ counterintuition to address "groupthink" and 'lazy thinking'



Be thorough

Design a feedback loop to promote learning & process improvement





Decision trap – trial and error

Issue: low conviction in process leads to "trial and error" implementation

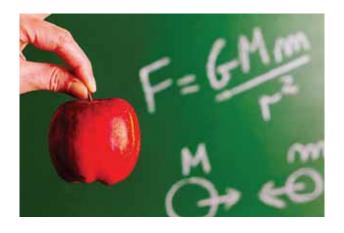
Whatever humans have learned had to be learned as a consequence only of trial and error experience. Humans have learned only through mistakes.

R. Buckminster Fuller was an American architect, systems theorist, author, designer, inventor, and futurist



Decision trap – trial and error

Issue: low conviction in process leads to "trial and error" implementation





When cues and outcomes are stable, "trial and error" leads to optimization



Markets are governed by human behavior, not the Laws of Physics



When cues and outcomes are not stable, "trial and error" does not generate a learning curve

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Best practice – be grounded

Create an investment "philosophy" statement to build conviction in process

Define
Defend
Communicate



Crystalizing investment beliefs can build team cohesion and differentiate from competitors

What do we believe?

Why do we believe it?

Why does it matter?

Why is our approach better?

If you can't explain it simply, you don't understand it well enough.

-Albert Einstein



Decision traps

Trial and Information Lazy Pattern-seeking Recall thinking overload error Issue: low conviction **Issue:** information **Issue:** individual **Issue:** inattention to Issue: poor recall sources distract leads to a focus on in process leads to market cycles can and group biases "trial and error" more than inform lead to performance lead to fast and 'lazy 'score carding' implementation chasing thinking'

Best practices

Be grounded	Be focused	Be disciplined	Be skeptical	Be thorough
Create an investment "philosophy" statement	Build a market dashboard to separate "signals" from "noise"	Apply base rates to identify attractive entry points	Employ counterintuition to address "groupthink" and 'lazy thinking'	Design a feedback loop to promote learning & process improvement
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Decision trap – information overload

Issue: information sources distract more than inform

What information consumes is rather obvious: it consumes the attention of its recipients.

Hence a wealth of information creates a poverty of attention.

Herbert Simon
Nobel Prize Winner in
Decision Theory



Decision trap – information overload

Issue: information sources distract more than inform



People tend to give too much weight to 'noise' or treat all data equally

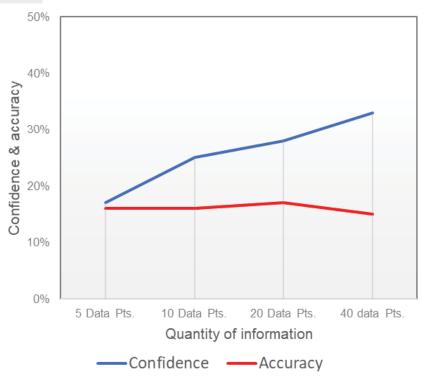


Too much information may lead to a tendency to employ heuristics (mental shortcuts)



Studies indicate a correlation between quantity of information and confidence

Horse race handicappers



Source: "Man As An Intuitive Statistician". Psychological Bulletin, Peterson, Cameron and Beach, Lee Roy. 1967. Simon, Herbert. 1978. "Rational Decision Making In Business Organizations". Nobel Memorial Lecture. James Montier, Behavioral Investing.

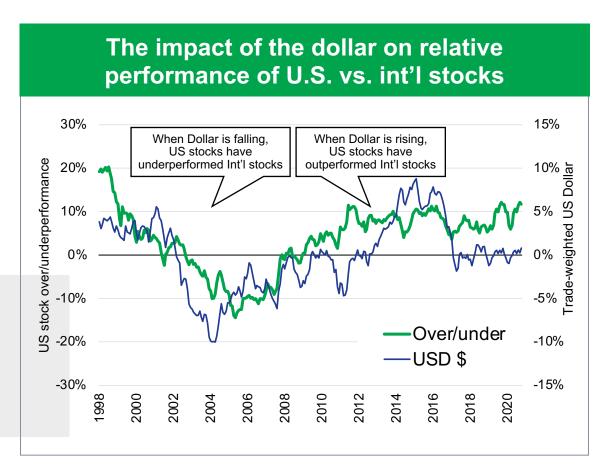


Best practice – be focused

Build a market dashboard to separate "signals" from "noise"

The art of being wise is the art of knowing what to overlook

William James
American Philosopher



Source: Morningstar and Federal Reserve Board. USD\$ is based on the Trade Weighted U.S. Dollar Index: Major Currencies, Goods from the Board of Governors at the Federal Reserve Bank (US).US Stocks are based on the S&P 500 Index. Int'l Stocks are based on the MSCI EAFE Index. Performance is based on rolling three-year periods from Jan 1996 – Dec 2020. Over/Under is calculated by subtracting the rolling three year returns of US stocks from Int'l stocks. Past performance is not indicative of future results.



Decision traps

Trial and Information Lazy Pattern-seeking overload thinking error Issue: low conviction **Issue:** information **Issue:** inattention to Issue: individual sources distract in process leads to market cycles can "trial and error" more than inform lead to performance chasing thinking'



and group biases lead to fast and 'lazy



Recall

Issue: poor recall leads to a focus on 'score carding'



Best practices

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Be skeptical Be grounded Be focused Be disciplined Be thorough Build a market Apply base rates to **Employ** Design a feedback investment dashboard to identify attractive counterintuition to loop to promote "philosophy" separate "signals" entry points address "groupthink" learning & process from "noise" and 'lazy thinking' statement improvement



Decision trap – pattern-seeking

Issue: inattention to market cycles can lead to performance chasing

Humans are pattern-seeking story-telling animals, and we are quite adept at telling stories about patterns, whether they exist or not.

Michael Shermer
Founder of The Skeptics
Society - Coined the term
"patternicity" in 2008



Decision trap – pattern-seeking

Issue: inattention to market cycles can lead to performance chasing



Patternicity: the tendency to find meaningful patterns in meaningless noise

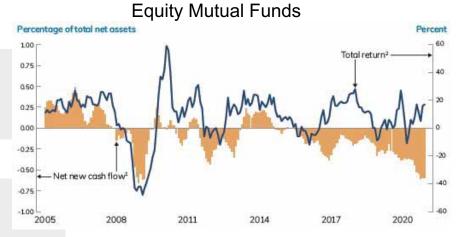


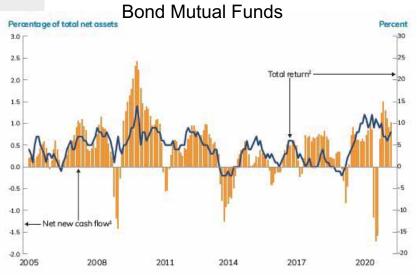
The brain assumes cause and effect relationships and believes patterns will persist



Fear, greed and patternseeking can be a dangerous combination

1 Net new cash flow is reported as a percentage of previous month-end equity and bond mutual fund total net assets, plotted as a six-month moving average. The total return on equities is measured as the year-over-year percent change in the MSCI All Country World Daily Gross Total Return Index. The total return on bonds is measured as the year-over-year percent change in the FTSE US Broad Investment Grade Bond Index. Sources: Investment Company Institute, MSCI, FTSE Russell and Bloomberg.

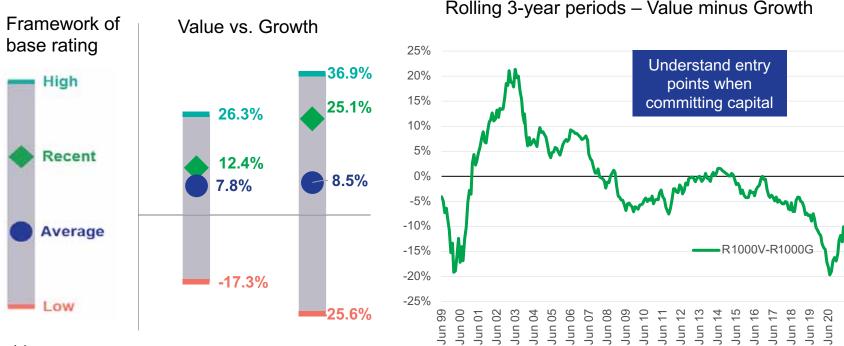






Best practice – be disciplined

Apply base rates to identify attractive entry points



We don't have to be smarter than the rest.

We have to be more disciplined than the rest

Warren Buffett
CEO of Berkshire Hathaway



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Best practices

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Apply base rates to identify attractive entry points



Be skeptical

Employ counterintuition to address "groupthink" and 'lazy thinking'



Be thorough

Design a feedback loop to promote learning & process improvement



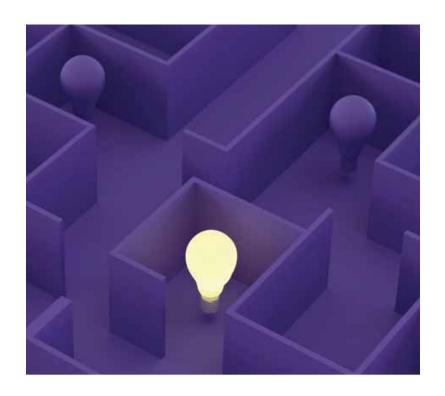


Decision trap – lazy thinking

Issue: individual and group biases lead to fast and 'lazy thinking'

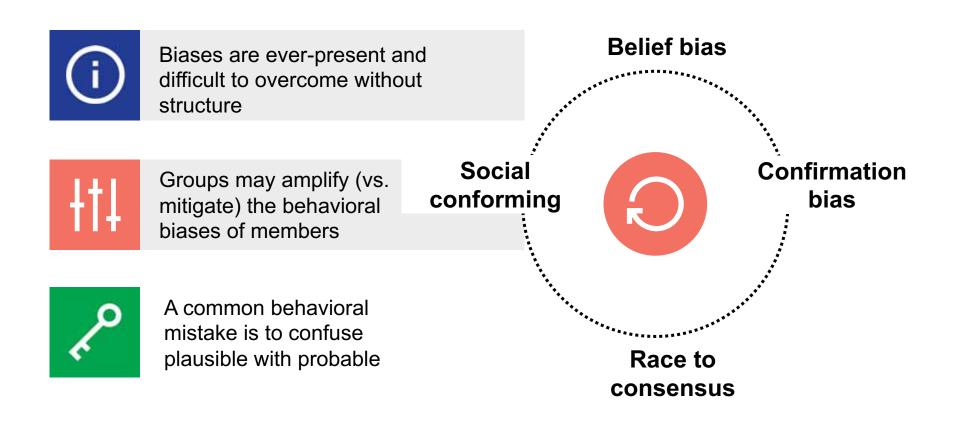
Irving Janis, psychologist, Yale University. Coined the term "groupthink" in 1972

The more cohesive the group, the greater the inner compulsion on the part of each member to avoid creating disunity, which inclines him to believe in the soundness of whatever proposals are promoted by the leader or by a majority of the group's members.



Decision trap – lazy thinking

Issue: individual and group biases lead to fast and 'lazy thinking'



Best practice – be skeptical

Employ counterintuition to address "groupthink" and 'lazy thinking'

Structuring the Investment Policy Committee



- In group settings, de-correlate opinions to avoid groupthink
- Assign a devil's advocate to explicitly seek out and present contrarian/outside points of view
- Build a bull, bear, and base case for major decisions
- Explicitly discuss what can go wrong with the chosen path and its implications
- Document critical aspects of the decision-making

Skepticism and pessimism aren't synonymous.
Skepticism calls for pessimism when optimism is excessive. But it also calls for optimism when pessimism is excessive.

Howard Marks
Co-founder of Oaktree
Capital Management

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Best practices





Decision trap – recall

Issue: poor recall leads to a focus on "score carding"

People's memories are not only the sum of all that they have done, but there is more to them: The memories are also the sum of what they have thought, what they have been told, what they believe.

Elizabeth Loftus, American cognitive psychologist and expert on human memory



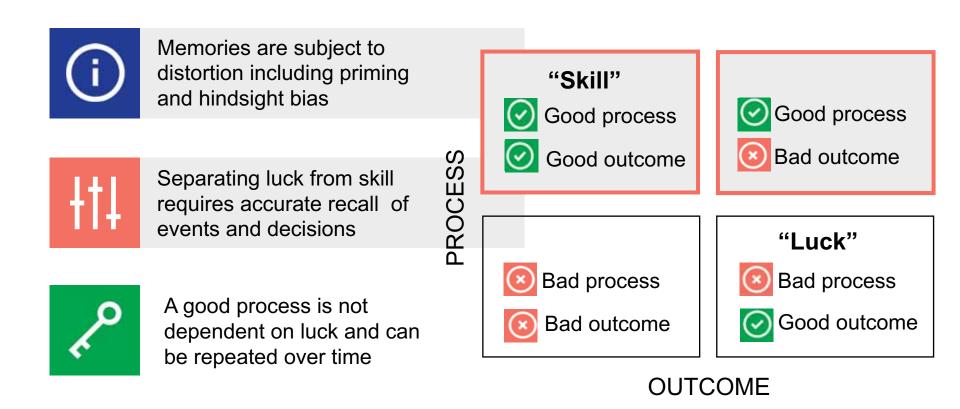
Source: American Psychologist, November 2003 and Memories of Things Unseen, Elizabeth Loftus.



Investment Management

Decision trap – recall

Linking outcomes to decisions is critical for process improvement

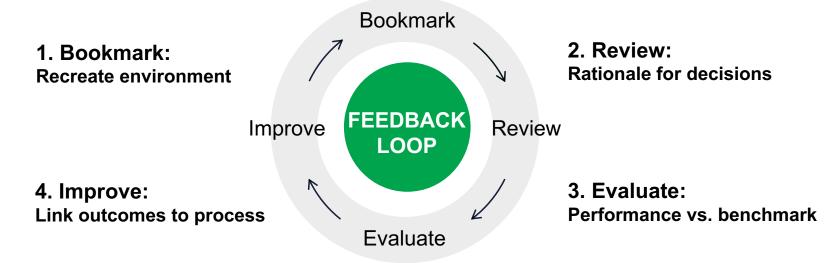


Best practice – be thorough

Design a **feedback loop** to promote learning and process improvement



You can't link outcomes to process based on results alone



I think it's very important to have a feedback loop, where you're constantly thinking about what you've done and how you could be doing it better.

Elon MuskFounder, CEO, SpaceX CEO, Tesla Founder



Putting it all together

Definable, defendable, and repeatable

Evaluate results and link to process. Identify areas to improve

Be grounded	Be focused	Be disciplined	Be skeptical	Be thorough
Begin with investment "philosophy" statement	Review B.O.Y. and E.O.Y. dashboard data	Discuss base rating on asset classes and managers	Review decisions from the Investment Policy Committee meeting	Evaluate results, link to process & identify areas to improve

We are what we repeatedly do. Excellence, then, is not an act, but a habit.

-Aristotle

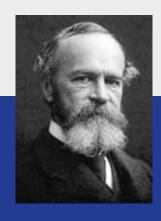


Summary

Be grounded	Be focused	Be disciplined	Be skeptical	Be thorough
Create an investment "philosophy" statement	Build a market dashboard to separate "signals" from "noise"	Apply base rates to identify attractive entry points	Employ counterintuition to address groupthink and lazy thinking	Design a feedback loop to promote learning and process improvement
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A behaviorally informed investment decision process

A new idea is first condemned as ridiculous and then dismissed as trivial, until finally, it becomes what everybody knows.



–William James (1842–1910),considered the father of modern psychology



Additional disclosures on indexes

The S&P 500 Index tracks the performance of 500 of the largest publicly traded companies in the United States. It is not possible to invest directly in an index.

The MSCI Europe, Australasia, and Far East (EAFE) Index tracks the performance of publicly traded large- and mid-cap stocks of companies in those regions. It is not possible to invest directly in an index.



Disclosure

More information

For more information, contact your John Hancock Investment Management business consultant at 800-225-6020, or visit jhinvestments.com.

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